

Hello — and thanks for taking a look at my work!

My name is Rich Kurz and I am an experienced graphics design professional. My philosophy has grown simpler through the years. Good design is not about me, but about us. I want to do good work that serves the needs of my client and that I am proud to put in my portfolio. This pdf shows some of my capabilities.

**Note that all concepts and initial drawings are owned by Fast Fix.  
The images in this document are my own and are under copyright to Rich Kurz.**

Fast Fix provided emergency repair and support services and parts for private aircraft owners who would have trouble on their flight and need help at any location in the United States. It was a separate company founded by the owner of Firewall Forward for whom I created ads earlier. The project was straight-forward involving a sales brochure and business materials, plus a small brochure to be carried in the aircraft with the help contact information, as shown in this pdf. Production involved some staged photography and stock photos.

Deliverables: Separation-ready desktop publishing files, created in InDesign

I am available to discuss your design, illustration, marketing, and advertising needs.  
Let's talk!



Rich Kurz



# FAST FIX

The 24/7 Flight Support Company



The 24/7 Flight Support Company

Division of Innovaire, LLC



#### THE PROBLEM:

When general aviation is your preferred mode of travel, the risk of “away from home” mechanical breakdowns is a fact of life. To compound the problem, it is usually during a weekend, holiday, after hours, or in a location without mechanical services. The aircraft owner is then faced with the daunting task of attempting to get someone interested in his or her problem, waiting for a shop to open (if there is one), finding parts, arranging the shipping, and getting it fixed. Or worse yet, leaving your aircraft behind, spending more money for airline travel for you and your passengers, getting it repaired “long distance” with someone you don’t know, then traveling to retrieve your aircraft, and usually paying far too much money (not to mention the negative effect on your travel or recreational plans.)

#### THE SOLUTION: Call *Fast-Fix!!*

#### **Our service keeps you in control.**

Our commitment to “*Fast-Fix*” members is to arrange for parts and qualified mechanics as rapidly as possible to repair your aircraft. We will use local mechanics, negotiate the best possible labor charges, supply the parts required, secure a suitable work environment for the mechanic, and direct the necessary repairs upon your approval of the costs involved. Normally we can complete the repairs within 24 hours. You will pay *only* a fair price for the parts required and mechanic labor. Payments for parts, labor and shipping will be billed to the Fast-Fix Service Agreement Holder after the aircraft has been returned to service.

**With the “*Fast-Fix*” Company  
YOU'RE NOT ALONE ANYMORE**



### HOW DOES "FAST-FIX" WORK?

It is a service agreement between the Fast-Fix Company and the aircraft owner for a specific aircraft. When the aircraft is grounded due to an aircraft engine part or accessory component problem, the aircraft owner will simply initiate a phone call to Fast-Fix, using a privileged phone number issued only to Fast-Fix members.

The service agreement is intended for after normal working hours, weekends, holidays, or any time there are no maintenance facilities available.

Fast-Fix technicians will answer the phone 24 hours a day, 7 days a week, 365 days a year, to discuss your situation and immediately begin to solve your mechanical problems. Fast-Fix will supply only FAA approved parts and components, and secure local FAA qualified mechanics to perform the necessary repairs.

### Imagine—

- No more losing valuable travel time or vacation days with your grounded aircraft.
- No more being stranded away from home base, or leaving your aircraft behind!

### "FAST-FIX" DIAGNOSTIC and TECHNICAL EXPERIENCE

The concept of creating a company that can handle these problems for you may be unique, but with 28 years experience in the piston engine overhaul business of Lycoming and Continental engines, including all major engine accessories, the diagnostic and logistic execution is actually a very routine event.

From this experience, our team of engine experts can offer to aircraft owners over-the-phone diagnostic analysis with the capability of understanding the engine and related systems to properly diagnose and supply the correct part or component for the repair of your aircraft. By using our parts and labor resources, we have the ability to put you back in the air. It is a system that we have perfected through rescuing hundreds of customers, even in very remote parts of the USA.

### Begin your coverage today.

Contact "Fast-Fix" by phone, email, internet, or simply return the service agreement by mail.

**sales: 970.691.3278**  
**email: [sales@fastfix.us](mailto:sales@fastfix.us)**  
**web: [www.fastfix.us](http://www.fastfix.us)**

**"FAST-FIX"**  
**5216 Cessna Drive**  
**LOVELAND CO 80538**





### *"FAST-FIX"* LABOR RESOURCES

A nationwide roster of over 200,000 FAA Licensed Airframe and Powerplant mechanics, located at or near every airport, runway, or dirt strip in the USA. These mechanics are evaluated by Fast-Fix for competence and experience before they are chosen to work on your aircraft.

### *"FAST-FIX"* PARTS INVENTORY

Available for immediate overnight or same day air-freight shipment, is an extensive inventory of engine accessories and components, confirmed to match your specific aircraft model upon sign-up with the Fast-Fix membership program.

A sample of major parts and components available:

Starters, Starter Drive Assemblies, Alternators, Generators, Regulators, Drive Belts, Alternator Drive Gears, Propeller Governors, Oil Coolers, Oil Temperature Control Valves, Oil Pressure Relief Valves, Oil Check Valves, TCM and Bendix Fuel Injection Systems, Fuel Pumps, Flow Dividers, Fuel Nozzles, Fuel Lines, Hydraulic Pumps, Vacuum Pumps, Turbochargers, Turbo Waste-gates, Turbo Controllers, Turbocharger Check Valves, Hoses Exhaust Components, Cylinder Assemblies, Magnetos, Ignition Wires, Spark Plugs, Tach Generators, Shock Mounts, Tires, Tubes, Wheel Bearings

### *"FAST-FIX"* SHIPPING RESOURCES

Shipping is accomplished through Fed-Ex overnight shipping. With a ship-out deadline of 11:00 p.m. (Central time) 7 days per week, "Fast-Fix" can be extremely responsive to minimize your aircraft downtime. We will also use airline airfreight for same-day service where required or requested.

### ADDITIONAL MEMBERSHIP BENEFITS

- 8 hour per day nationwide parts purchasing privilege at FBO wholesale prices. This feature alone will save you 20 to 25% on all parts needed for your routine aircraft maintenance.
- 24 hour airline e-ticket purchase for those times when airline travel is preferred.
- Assistance with overnight lodging and ground transportation upon request when your aircraft is being repaired.

### *"FAST-FIX"* AIRCRAFT RATES

- 1 Single-engine non-turbocharged aircraft
- 2 Single-engine turbocharged aircraft
- 3 Twin-engine non-turbocharged aircraft
- 4 Twin-engine turbocharged aircraft

### FLIGHT HOURS PER YEAR

	0-120	120-200	200-280
• 1	\$600/year	\$675/year	\$750/year
• 2	\$750/year	\$895/year	\$1,000/year
• 3	\$825/year	\$1,000/year	\$1,075/year
• 4	\$925/year	\$1,200/year	\$1,475/year

updated 09/2004 subject to change without notice

### QUALIFICATIONS FOR MEMBERSHIP

- Beechcraft, Cessna, Piper, and Mooney piston engine aircraft
- Aircraft current on annual inspection
- Engines within manufacturer's TBO timeframe
- FAR Part 91, 135 operators, corporate aircraft
- One aircraft per membership



***"FAST-FIX"* FOUNDER/CEO MARK SEADER**

- **1970-1975** U.S. Navy aircraft mechanic deployed on several aircraft carriers working on Navy aircraft
- **1976** Obtained FAA airframe & powerplant ratings
- **1979** Employed by Firewall Forward LTD as an engine overhaul mechanic
- **1980** Opened "Aircraft Fuel Systems," an FAA approved aircraft fuel injection overhaul facility
- **1984-2002** Owner of Firewall Forward Aircraft Engines, Inc. During this period the company grew from a small shop with 5 mechanics into an internationally known engine overhaul shop with 35 mechanics, engine accessory overhaul shops, an engine test cell dynamometer, and full service airframe shop.
- Developed several engine Supplemental Type Certificates to enhance engine electrical systems, engine performance increases, and camshaft modifications for improved engine life with patent approval.
- **2003** Opened "Engine Failure Analysis" LLC. Performing aircraft accident investigations specializing in piston engine and accessory failures.
- **2004** Founded *"FAST-FIX"* 24/7 Flight Support Company.



**The 24/7 Flight Support Company**

Division of Innovaire, LLC

sales: 970.691.3278  
email: [sales@fastfix.us](mailto:sales@fastfix.us)  
web: [www.fastfix.us](http://www.fastfix.us)  
5216 Cessna Drive  
LOVELAND CO 80538



*The 24/7 Flight Support Company*

**Division of Innovair, LLC**

**Emergency Contact**  
**970.310.6360**

# Member Information

NAME

A/C MODEL

N#

ISSUE DATE

EXPIRE DATE

WEBSITE: [www.fastfix.us](http://www.fastfix.us)      OFFICE: 970-691-3278

## **Additional Membership Services**

**24/7 Airline Travel Helpline:** 800-366-2100

**Agency:** *New Horizons/Boardwalk*      **Company:** *Fast-Fix*

***"Fast-Fix"* Partsline (8AM-5PM CST):** 970-310-5696





*The 24/7 Flight Support Company*

**Division of Innovaire, LLC**

# You're Not Alone Anymore!

With your "FAST-FIX" membership, you now have a 24/7 Flight Support System™ that accompanies you and your aircraft wherever you go. By using this Flight Support System our members can enjoy the advantages of personal air travel with a new sense of confidence. All of our expertise is as close as your phone 24/7. With your membership you receive the following benefits:

- 24/7 rescue service\*
- 24/7 parts at wholesale prices
- 24/7 diagnostic troubleshooting
- 24/7 maintenance counsel and "second opinion"

*\*Excluding Mexico and Canada*



# Our staff of technicians are here to serve you!

The 24/7 Flight Support System™ has multiple purposes:

- To provide an emergency rescue service
- To reduce the cost of aircraft ownership.

The “FAST-FIX” 24/7 technical staff are qualified in all areas of airframe, power plant, accessories and electrical systems for Beechcraft, Cessna, Piper and Mooney piston powered aircraft.

By having access to the experience and knowledge of our qualified technicians along with parts and component procurement, our “FAST-FIX” 24/7 members can realize a greater degree of confidence in the utilization of their aircraft.

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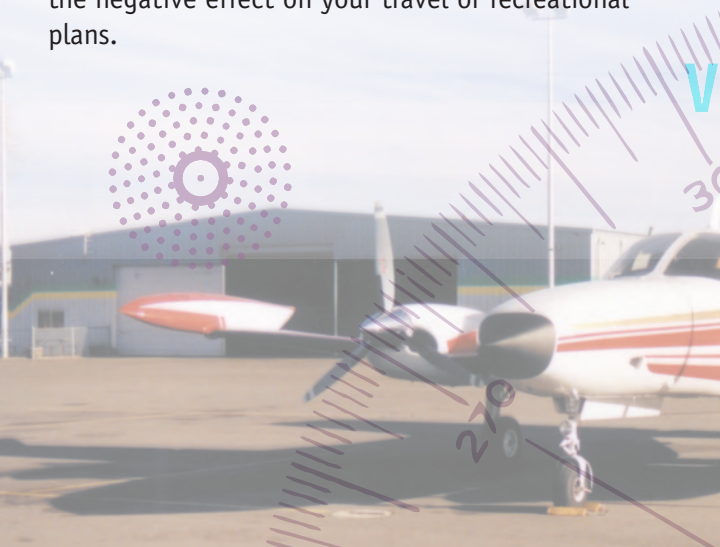
## 24/7 Rescue Service

### **THE PROBLEM:** AOG (Aircraft on Ground)

When general aviation is your preferred mode of travel, the risk of “away from home” mechanical breakdowns is a fact of life. To compound the problem, the AOG is usually during a weekend, holiday, after hours, or at a location without mechanical services.

The owner is then faced with the daunting task of locating a mechanic, waiting for a shop to open (if there is one) locating and shipping the correct parts or components, and completing the necessary repairs.

Worse yet is leaving your aircraft behind, renting a car or traveling by airline for you and your passengers, then retrieving your aircraft, not to mention the negative effect on your travel or recreational plans.



## 24/7 Rescue Service

**THE SOLUTION:** Call “FAST-FIX” 24/7!

“FAST-FIX” 24/7 Flight Support will arrange for parts and qualified mechanics to repair your aircraft within two hours from your initial call on a 24/7 basis, 365 days a year. “FAST-FIX” 24/7 maintains a database of 233,000 FAA approved mechanics located at every airport or runway across the United States.

“FAST-FIX” 24/7 will diagnose the mechanical problem, ship the correct parts or components required to effect the repairs, secure a suitable work environment for the mechanic, and direct the necessary repairs upon your approval of the costs involved.

Members will pay for the parts required, shipping costs, and the mechanics labor. Payments for parts and shipping are billed to the “FAST-FIX” member after the aircraft has been returned to service.

**OUR SERVICE KEEPS YOU IN CONTROL**





# 24/7 Wholesale Part & Component Resources

*"FAST-FIX"* supplies only FAA approved parts and components. An extensive inventory of engine accessories and component parts confirmed to match your specific aircraft model is available for immediate overnight, or same day airfreight shipment. These parts, and more, are available to *"FAST-FIX"* Members for any type of maintenance requirements.

It does not require an emergency situation to order parts. Parts will always be invoiced to members at wholesale prices. *"FAST-FIX"* parts personnel know the industry well, and will always strive to provide the best possible prices to our members.

## ELECTRICAL

Starters, Alternators, Generators, Regulators, Magnets, Ignition Wires, Spark Plugs, Tach Generators, Combustion heaters, Blower motors, Landing gear and Flap motors

# 24/7 Wholesale Part & Component Resources

## ENGINE COMPONENTS

Complete engines, Starter Drive Assemblies, Drive Belts, Alternator Drive Gears, Cylinder Assemblies, Propellers

## LUBRICATION

Oil Coolers, Oil Temperature Control Valves, Oil Pressure Relief Valves, Oil Check Valves

## FUEL SYSTEMS

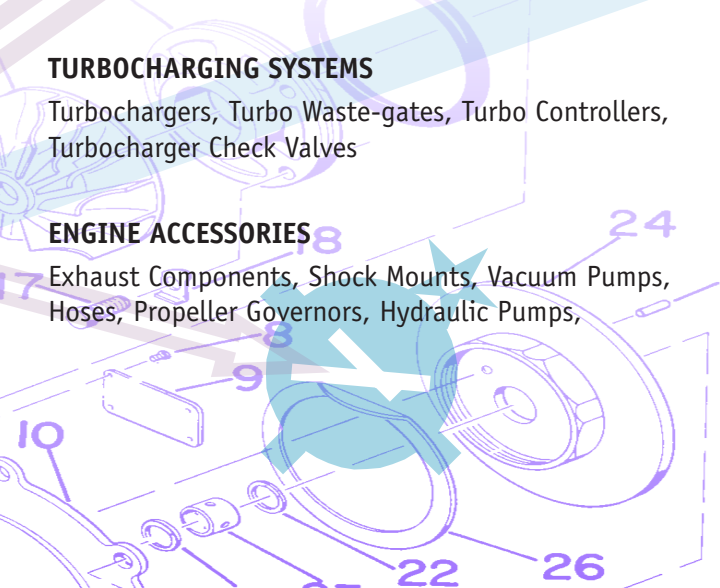
TCM and Bendix Fuel Injection Systems, Fuel Pumps, Flow Dividers, Fuel Nozzles, Fuel Lines, Carburetors

## TURBOCHARGING SYSTEMS

Turbochargers, Turbo Waste-gates, Turbo Controllers, Turbocharger Check Valves

## ENGINE ACCESSORIES

Exhaust Components, Shock Mounts, Vacuum Pumps, Hoses, Propeller Governors, Hydraulic Pumps,



# 24/7 Wholesale Part & Component Resources

## AIRFRAME

Tires, Tubes, Brake Components, Basic Flight Instruments, Flight Control Surfaces.

## UNIQUE OR HARD TO FIND PARTS:

Our parts personal are experienced in these types of parts, and will strive to locate these items rapidly.

For "FAST-FIX" 24/7 members, the ability to purchase parts and overhauled components at wholesale prices provides a tremendous cost saving which reduces the cost of personal air travel.

In addition to discounted parts, your aircraft downtime will be reduced with rapid access to parts and components specific to your make and model aircraft.

The key to our parts system is understanding the specific parts required which normally are not available for immediate procurement.



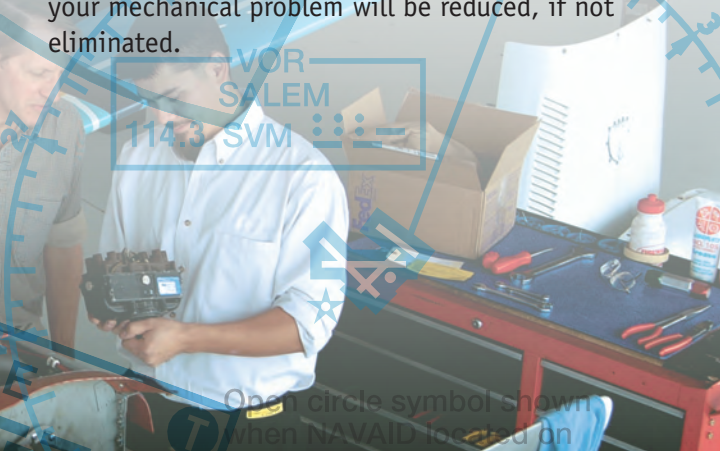
## 24/7 Diagnostic troubleshooting

This service is for the owner, or his mechanic, to assist in the rapid troubleshooting of mechanical problems.

Our technicians are themselves Airframe and Powerplant mechanics, with years of hands on, real world experience. We know how to work with field mechanics, and have found that they appreciate this assistance when requested.

*"FAST-FIX"* 24/7 technicians are experienced in piston engine and component overhaul, engine overhaul, and airframe electrical and systems troubleshooting specific to your make and model of airframe and engine.

This service will save time and money for our *"FAST-FIX"* 24/7 members. By utilizing the experience of our technical staff, the time spent by your field mechanic will be greatly reduced, and less chance of purchasing parts or components which do not solve your mechanical problem will be reduced, if not eliminated.



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## 24/7 Technical Advice and “Second Opinion”

This service is solely for the owner, to provide informational assistance on specific topics:

- Interpretation of oil analysis
- Recommendations on engine overhaul options
- Recommendations on propeller overhaul options
- Recommendations on major repair work
- Recommendations on STC modifications
- Evaluation on FAA AD compliance

*“FAST-FIX” 24/7 will not endorse any specific maintenance shop, engine/propeller overhaul shop, or any STC modifications. Our assistance will remain unbiased, with our allegiance solely to our “FAST-FIX” member, to assist in evaluating a specific service or product to meet the needs or expectations of our members.*





# ***"FAST-FIX"* Shipping Resources**

*"FAST-FIX"* 24/7 ships through Fed-Ex overnight shipping. Our ship-out deadline is 11:00 p.m. (eastern time) 7 days a week. We will also use airline airfreight for same-day service where required or requested.

**Sales: 970.691.3278**

**Email: [sales@fastfix.us](mailto:sales@fastfix.us)**

**Web: [www.fastfix.us](http://www.fastfix.us)**

**Fax: 970-282-0031**

## ***"FAST-FIX"* 24/7 Flight Support**

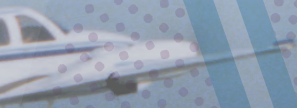
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## ***"FAST-FIX" FOUNDER/CEO MARK SEADER***

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5216 Cessna Drive

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*The 24/7 Flight Support Company*

Division of Innovair, LLC

**Mark Seader**

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